



Student Records Request Form

Section 1: Student Details			
Student Full Name:		Student ID:	
Gender:	<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Others	Date of Birth:	
Email Id:		Phone no:	
Course Code and Course Name:			
Course Start Date:		Course End Date:	
Section 2: Request Details (Student Use)			
Tick the record/document requested			
<input type="checkbox"/> Testamurs	<input type="checkbox"/> Enrolment Confirmation Letter		
<input type="checkbox"/> Statement of Attainment	<input type="checkbox"/> Letter of Invitation		
<input type="checkbox"/> Completion letter	<input type="checkbox"/> Re-Issue of Certificates and transcript*		
<input type="checkbox"/> Records of Results	<input type="checkbox"/> Letter of Tuition Fee Paid		
<input type="checkbox"/> Letter of Academic Progress	<input type="checkbox"/> Others; please specify		
Note:			
<ul style="list-style-type: none"> All AQF certification documentation including Qualifications (Testamurs and Records of Results) and Statements of Attainment (SOAs) is issued within 30 calendar days of the learner being assessed as meeting all requirements of the training product, in accordance with the <i>Standards for RTOs 2025</i> and the AQF Qualification Issuance Policy. AQF certification documentation (Testamurs, Records of Results, Statements of Attainment) is only issued where the learner: has completed the qualification or one or more units of competency from a qualification from which they have subsequently withdrawn; and has paid all agreed fees associated with the training product. This form applies to student-initiated requests such as letters, duplicate copies, re-issues, or additional records. The timing of this request does not affect the original issuance timeframe. Learners retain the right to lodge a complaint or appeal if they believe documentation has not been issued correctly, in accordance with ASLI's Feedback, Complaints and Appeals Policy <i>and the National Code 2018 Standard 10</i>. For further information, refer to ASLI's Student Handbook, Fees and Refund Policy, and Records Management Policy. 			
Student Signature:		Date: Requested	
Section 3: Request Received By (Office Use Only)			
Staff Name:	Sign:	Date:	
Request Type:			
(A) Initial Request: <input type="checkbox"/> YES <input type="checkbox"/> No If Yes, go to section 4			
(B) Record Re-Issued: <input type="checkbox"/> YES <input type="checkbox"/> No if Yes, *The cost for re-issuing the Qualification Certificate/transcript/Statement of Attainment is \$300 for each qualification			
Has re-issuance fee paid: <input type="checkbox"/> YES <input type="checkbox"/> No If Yes, attach payment receipt.			



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CRICOS No: 03483G | RTO No : 40794

Section 4: Document Collection Section (to be completed at the time of collection)

Collection Method: Collected in Person Emailed

Student Name: Collection Date:Signature:

Section 5: Staff Authorisation

Staff Member Providing Record:

Name: Signature: Date:

**If a duplicate or re-issued copy of a qualification document (e.g., testamurs, statement of attainment, or records of results) is provided to the student, all previously issued versions of that document will no longer be valid and must not be used. Only the most recent document issued by ASLI will be recognised as the valid credential.*